

Welcome!



For us, it's all about
food and service.

We strive to bring you the most
flavorful ethnic, local and regional
cuisine combined with warm customer
service to make you feel at home. Let
us shop, cook and do the dishes and
you will have more time to study, get a
little more rest or hang out with friends.

Did you know?

We are committed to providing you
with the freshest food available by
supporting and buying from local
farmers first. This practice allows us
to cook up a wide variety of healthy
options for you to enjoy and also
helps our local economy.

Student Affairs Dining Services

Brought to you by Sodexo

2010-2011

Plans and Policies

Participation in one of the meal plans listed below is mandatory for students living in the residence halls and optional for apartment residents only.

This semester's plans feature weekly dining meals with the flexibility of using those meals at several of our retail dining locations. Each meal can be used at one of our resident dining locations that feature an all you care to eat dining experience and can also be used at select campus dining locations for a retail value of \$5.00. Note that each week's meals start on Sunday and expire on Saturday after dinner. Points do not expire until the end of the academic year.

For example, any person who purchases Plan B can use 14 meals at any meal period throughout the week at our resident dining locations, Hale Aloha Cafe and Gateway Cafe. They can also choose to use one of their meals at one of our retail locations. Meals have a value of \$5.00. Anything above \$5.00 can be paid for with the points that come with a meal plan, an additional meal or with cash. If a purchase is less than \$5.00, refunds or credits cannot be given. On Saturday after dinner, all meals will expire. Sunday will begin with a new set of 14 meals.

Plan	Description	Fall	Spr
Plan A	19 meals per week + \$100 retail points	\$1943	\$1996
Plan B	Any 14 meals per week + \$175 retail points	\$1642	\$1684
Plan C	Any 10 meals per week + \$225 retail points	\$1490	\$1526
Plan D	Any 7 meals per week + \$250 retail points	\$1240	\$1268
Plan E	50 meal swipes per sem. + \$75 retail points	\$555	\$555

*Plan E is only available to students living off-campus or in the apartments. The 50 meal swipes that come with the plan can be used throughout the semester and do not expire weekly. Those who purchase Plan E (Apartment Club) may add more meal swipes in sets of 10 for just \$50.00 throughout the semester. At the end of Fall 2010 semester all meal swipes left on the plan will expire. Points expire at the end of the academic year.

Meal plans start with lunch on Tuesday, August 17th and end on Friday, December 17th with dinner. Any points that come with the Fall 2010 meal plan purchase will expire at the end of the academic year. Additional points and Plan E meal swipes may be purchased at the Campus Center Ticket, Information and ID Office or the Student Services Housing Office for students living on campus. Points purchased in addition to any meal plan do not expire except after one year of inactivity. Residents will be defaulted to Plan C when assigned to their residence halls. There will be an opportunity to switch to another plan until August 31, 2010.

Purchasing Your Meal Plan

Payments can be made
In-person or by fax to

Student Housing Services

2569 Dole Street
Honolulu, HI 96822
Monday-Friday 8:00AM-4:00PM
Phone: (808) 956-8177
Fax: (808) 956-5995

If you are not a campus resident you may purchase your plan at the Campus Center Ticket, Information and ID Office in person or by fax. If you have questions, please call (808) 956-7236 or (808) 956-FOOD (3663).

Please note that participating in a meal plan is mandatory for all students residing in the residence halls with no exceptions. Charges for the meal plan will be assessed from the first week of hall opening regardless of whether the student eats meals or not. Once defaulted, the student can change the meal plan until August 31, 2010. For apartment and off-campus residents, meal plans are voluntary and will not be defaulted.

Dining

Locations

Dining Cards

The University of Hawaii Student ID Card also serves as your dining card and must be presented at each meal. New residents must bring their UH Student ID Card to the Campus Center Ticket, Information and ID Office to have their meal plan activated onto their card within the first five days of the semester. A photo ID can be used for the first five days of meals until a UH Student ID card is obtained. Returning residents can continue to use their previous semester's UH Student ID Card.

Lost or stolen cards must be reported immediately to the Campus Center Ticket, Information and ID Office by calling (808) 956-7236. Students will be responsible for any unauthorized use of lost or stolen dining cards. Students need to get a replacement ID card at the Campus Center Ticket, Information and ID Office and bring it to the Student Housing Office and bring it to the Student Housing Services Office to have it re-encoded with their dining plan account number.

The replacement UH ID card will be encoded upon issuance. There is a replacement fee for lost or damaged ID cards. Students may also encode their UH ID at Student Housing Services.

Refunds & Cancellations

Refunds will only be given for hall transfers to the apartments or when a housing contract is terminated. Prorated refunds for housing residents will be applied to their student account. This credit will either be applied to outstanding account balances or refunded by the UH Cashier's office.

Points that come with the meal plan are non-refundable and will remain on your account in the event of any dining changes or cancellations.

Students living off-campus will be assessed a \$25 cancellation fee for any refunds or cancellations. Refunds will be prorated on a weekly basis and will take six to eight weeks.

Dining Locations

Gateway Cafe

Gateway Cafe is our breakfast, lunch and dinner resident dining eatery. Gateway diners enjoy all you care to eat breakfast items such as fresh fruit, made-to-order omelets, buttermilk pancakes, waffles, home fries, breakfast meats and much more. For lunch and dinner the menu transforms into entrees such as a variety of pizza and pasta, a full salad bar, burgers fresh off the grill, made-to-order sandwiches, wraps and of course, dessert! If you're in a rush you can always grab a biodegradable to-go box at the front door for under a dollar and take it to calls with you! **Gateway Cafe accepts meals, points and bonus points.**

Hale Aloha Cafe

Dinner and weekend brunch is served at Hale Aloha Cafe. Hale Aloha offers a wide variety of comfort food, international cuisine, pizza, burgers and veggie burgers fresh off the grill, soups du jour, an extensive salad bar and much more. From all-time favorites like Huevos Rancheros and homemade Mac and Cheese to regional cuisine like Mochiko Chicken, you can't go wrong at Hale Aloha! **Hale Aloha accepts meals, points and bonus points.**

Campus Center

Campus Center is a meal plan hub. It features favorite dining spots like Taco Bell, Pizza Hut, Campus Center Dining (food court), Aja Sushi, Jamba Juice, Ba-le and Corner Market Cafe. The hours are available at www.uhmdining.com for each of these locations. **Campus Center locations mentioned above accept meals and points. Corner Market Cafe and Campus Center Dining also accept bonus points.**

Programs

The Market

The Market is our late-night convenience store located under the Noelani Apartments. Whether you are just looking for a late-night snack, plate lunches, salads or sandwiches, The Market has everything you need to fill your pantry. The Market also offers personal care items like shampoo's and Tylenol to make sure that you can focus on what's important: getting A's! **The Market accepts meals and points.**

Dining Programs

MyDtxt

MyDtxt (My Dining Text) sends texts with exclusive deals for dining locations on campus. To redeem the discounts, just show your phone to the cashier! Dtxt can be stopped anytime by texting "stop" back to any text. Cell phone numbers will remain confidential and will not be used by any third party. For more information, go to www.uhmdining.com or www.mydtxt.com

E-Newsletter

To keep parents and students informed about dining events on campus, menus and other updates we have created an e-newsletter. All students on meal plans and parents of students on meal plans will automatically receive the newsletter. If you are not getting the emails and would like to visit www.uhmdining.com

Sustainability

In Hawai'i, we have the unique opportunity to reduce our environmental impact by purchasing locally grown foods and products from locally owned businesses. Being that almost everything consumed in our state must be shipped long distances, every local purchase that we make benefits not only the local community, but contributes to a healthier global environment by reducing greenhouse gases used during transportation and waste needed for packaging, among other things.

Fill My Fridge

Fill My Fridge is a great way to make sure your student's fridge stays full. Ordering your full kit is as easy as faxing or mailing in the Fill My Fridge form available on our website. If you have questions about the program, call (808) 956-FOOD (3663).



A Fusion of Cooking and Culture



DINING SERVICES

by sodexo*

www.uhmdining.com